

## HUMAN

### USE OF THE INTERNET

The Kazakhstan Institute for Strategic Studies under the President of the Republic of Kazakhstan presents the answers of Kazakhstanis about the purpose for which they use the Internet.

There is no doubt that for many of us the Internet has fully or partially replaced both nature and television. But the reality is that the possibilities of the Internet are changing our lives more and more.

According to a national survey conducted in the fall of 2020, **93.1% of Kazakhstan's respondents use the Internet.**

Most often respondents use the Internet to read news and get information. Also, more than half of all respondents use social networks.

45.8% of respondents use the Internet to communicate with all their relatives, colleagues, friends or even strangers in the comfort of their homes.

For entertainment 42.7% turn to the Internet to listen to music or watch videos, and another 11.5% to watch Netflix, IVI, Amediateka, HBO, etc. **One in 10 respondents play online games.**

**Nearly a third of respondents study remotely.**

The Internet allows every fifth respondent to save time and energy on the way to stores, banks, departments of customer services.

Another 18.4% of respondents use the Internet for electronic government services..

As the survey results have shown, the Internet makes our lives much easier, saving our physical, time and financial resources.

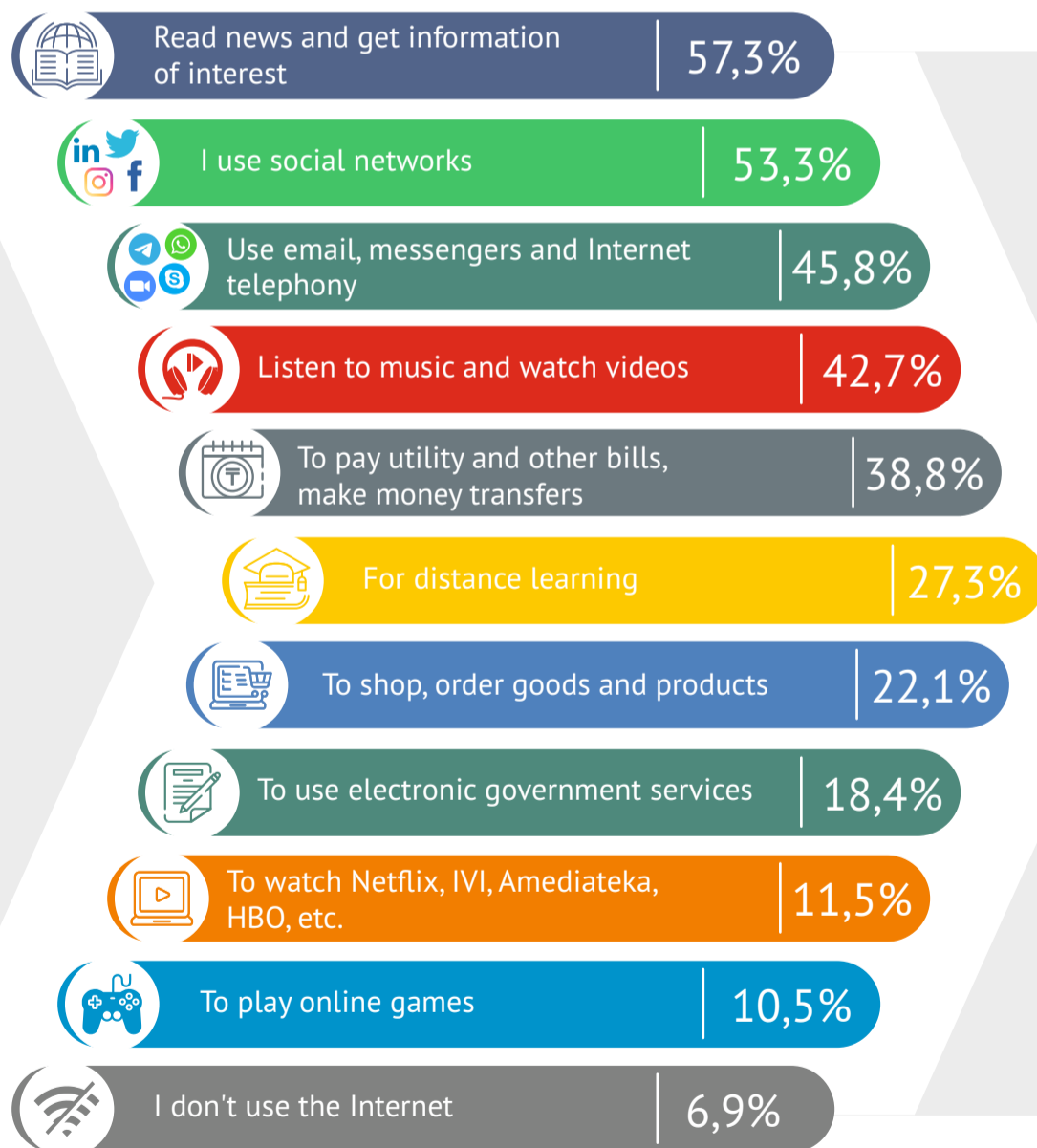


Fig 1. What do you mostly use the Internet for?

#### Research methodology:

The survey method is an interview of a respondent at the place of residence using a route quota selection.

Selection – 2000 respondents aged 18 and over in 59 settlements of urban and rural areas in 14 regions and 3 cities of republican significance.

The statistical error does not exceed 3.5%.

Duration – September 2020.